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FOR IMMEDIATE RELEASE

First American Payment Systems Wins the ATSI Call Center Award of Distinction For the Fourth Year in a Row

Fort Worth, Texas – August 10, 2016 –First American Payment Systems has won the Association of TeleServices International’s (ATSI) coveted **Call Center Award of Distinction** for the fourth year in a row.

"This award highlights our dedication to our merchants and providing them an exceptional customer experience," said Latiffa Sharpe, Vice President of Merchant Services for First American Payment Systems. "As we continue to serve our merchants with a best-in-class customer service team, this award demonstrates the level of service we are providing is truly outstanding. We are honored to win this award for the fourth time."

The Call Center Award of Distinction was created 14 years ago to recognize the overall quality of the call center industry. Following a six month test, an independent panel of judges selected First American Payment Systems after reviewing candidates for response time, courtesy, etiquette, accuracy, proper call techniques, and customer relationship management (CRM).

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About First American Payment Systems

First American Payment Systems, L.P., based in Fort Worth, Texas, is a BBB Accredited payment processor that provides comprehensive electronic transaction processing services for more than 140,000 merchants throughout the United States and Canada. First American celebrated 25 years of business in 2015. In addition to credit, debit, and EBT card processing, First American offers a complete line of proprietary business solutions, including 1stPayPOS® tablet-based point-of-sale system, 1stPayMobile®, Secur-Chex® check services, and FirstPay.Net™ e-commerce solutions. In addition to these solutions, First American serves industry specific sectors via iATS Payments for non-profits/international processing and Govolution® for government e-payments. For more information, visit <http://www.first-american.net>.

About ATSI

The Association of TeleServices International was founded in 1942 as a national trade association representing live answering services. ATSI now encompasses companies across North America and the UK offering specialized and enhanced operator based



services including: call centers, contact centers, inbound telemarketing (order entry), paging, voice messaging, emergency dispatch, fax, and internet services among others.